

# Quality Policy Statement

## 2020-21

### Introduction

Longworth has implemented a management system that complies with the ISO 9001:2015 standards and is externally certified to UKAS standard. We believe quality is core to what we achieve in providing the best service for our clients and by our employees and supply chain.

### Purpose

The purpose of this policy is to demonstrate our knowledge and understanding of the ISO9001:2015 standards and their application to our business activities. We also expect quality standards and full cooperation from our supply chain. Longworth will apply quality in our business activities and management systems to continually improve.

### Scope

The scope of this policy relates to all aspects of business for Longworth, our employees and supply chain. We will work with our supply chain to achieve acceptable standards of quality.

### Responsibility

In order to maintain and continuously improve our quality management we are committed to:

- Establishing, monitoring and reviewing and improving business performance
- Providing training to our employees to ensure competence and understanding of the quality standards and delivering a quality product to our clients
- Ensuring all employees understand their own responsibilities in relation to quality management
- Providing and maintaining equipment, facilities and conditions appropriate for the tasks being carried out
- Regularly auditing the quality management system
- Communicating relevant information throughout the business and our supply chain
- Encouraging employees to provide feedback and recommendations in relation to the quality management
- Investigating any instances where the standards of the management system are not upheld

We commit to review and revisit our policy at least on an annual basis with a view to continuous business development. As part of the review process we encourage employees to provide feedback and take part in the review of the management system.



Paul Smith  
**Managing Director**



Robert Hughes  
**Operations Director**



Steven Jones  
**Pre-Construction Director**



Stephen Barnett  
**Procurement Director**



Karl Smith  
**Commercial Director**



Lee Smith  
**Contract Director**

Date: 1<sup>st</sup> December 2020

Scheduled Review Date: 30<sup>th</sup> November 2021