

Site Operating Procedures During COVID-19

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Site Operating Procedures

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1. Document Information

This document applies to any Longworth Building Services Ltd work during the COVID 19 pandemic. Each site will be assessed individually and appropriate action taken where necessary to ensure the health and safety of our employees.

The content in this policy does not negate any other legal obligations placed on Longworth and commitment to our legal obligations will not be compromised during the pandemic.

This document was written in line with the following and will be reviewed on a regular basis and in line with any changes to the below.

- a. Build UK Site Operating Procedures V7 dated 07.01.2021 Site-Operating-Procedures-Version-7.pdf (constructionleadershipcouncil.co.uk)
- b. GOV.uk Guidance for specific Workplace (Construction) Last Updated 18.05.2021 <u>https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/construction-and-other-outdoor-work</u>
- c. NHS Advice on coronavirus https://www.nhs.uk/conditions/coronavirus-COVID-19/
- d. Coronavirus Act 2020 http://www.legislation.gov.uk/ukpga/2020/7/contents/enacted/data.htm
- e. HSE Provision of Welfare Facilities on Construction Sites dated 01/11 https://www.hse.gov.uk/pubns/cis59.pdf
- f. HSE Guidance on First Aid <u>First aid during the coronavirus (COVID-19) pandemic - HSE news</u>
- g. Gov.scot https://www.gov.scot/collections/coronavirus-COVID-19-guidance/
- h. Gov.scot Construction Sector Guidance Updated 30.07.2020 https://www.gov.scot/publications/coronavirus-COVID-19-construction-sector-guidance/
- i. HSE Coronavirus Guidance
- <u>Coronavirus: latest information and advice HSE news</u> j. Getting Tested Update 20.05.2021 https://www.gov.uk/guidance/coronavirus-COVID-19-getting-tested
 - k. Construction Industry Coronavirus Forum CICV Guidance Site Operating Guide (SOG) 19.01.2021 <u>CICV-SOP-Guidance-Book-v6-180121.pdf (cicvforum.co.uk)</u>
 - I. Keep Wales Safe at Work Last updated 10.12.2020 https://gov.wales/keep-wales-safe-work
 - m. Working Safely during COVID-19 in vehicles 05.11.2020 <u>PowerPoint Presentation (publishing.service.gov.uk)</u>
 - n. <u>Build UK Flow Chart 14.04.2021</u> What-To-Do-If-A-Worker-Has-COVID-19-Or-Has-To-Self-Isolate.pdf (netdna-ssl.com)

Date of Revision	Version No	Changes Made	Authorised By
15.04.2020	1	Initial Document	PS
04.05.2020	1.1	Inclusion of Scotland specific guidance in Section 1. Document Information.	MF
11.05.2020	1.2	 Review of reference information (inclusion of dates for reference). Additional Reference: Scotland Government Guidance Additional reference: HSE Coronavirus Guidance Additional reference: Getting Tested, government website Additional information in Section 5 in relation to the Prime Minister's address to the nation 10.05.2020 Section 2: Statement in relation to different controls in England, Scotland and Wales Section 4: Information on testing for construction workers 	MF
		and their families. Section 6: Minor amendments	
13.05.2020	1.3	Section 8. Wind amendmentsNumbering of referenced materials for ease of reference throughout document.Additional Reference: Working Safely during COVID19 in ConstructionSection 2: Inclusion of Company Pledge signed by Managing DirectorSection 2: Requirements for communication of this document 	MF/RH
18.05.2020	1.4	 Amended Reference: b. Guidance to Employers last updated 15.05.2020 Amended Reference: c. GOV.uk Guidance for specific Workplaces on Social Distancing Last Updated 11.05.2020 Amended Reference: l. Getting Tested Update 14.05.2020 Amended Reference: m. Gov.uk Working Safely during COVID19 in Construction Issued 11.05.2020 Additional Reference: Self Isolation Guide Diagram Section 2: Additional information in relation to regulator powers. Section 3: Amendment of COVID19 symptoms Section 4: Amendment of COVID19 symptoms 	MF

27.05.2020 03.07.2020	1.5	All references (Excluding A) have been amended to the preceding letter due to removal of Reference B (noted below) Reference A: Amendment of the link and reference to Version 4 of the Construction Leadership Council Site Operating Procedure Reference B: Previous Reference removed due to content included in reference C (now B) Reference M: Removed due to duplication of Reference C (now B) Update of the dates for reference materials New Reference: m: Construction Industry Coronavirus Forum CICV Guidance Site Operating Guide (SOG) New Reference n: Keep Wales Safe at Work Introduction: Update on Scotland and Wales status Section 14: Additional of COVID Compliance Officer (Scotland Requirement Only) Section 6: Additional Driving Guidance Images inclusion of reference to work bubbles Reference to 2m social distance rule removed in line with	MF
14.09.2020	1.7	government advice changes of 1m+ Travel to work: Inclusion of compulsory face masks on public transport Travel to Work: reference to face coverings potentially reducing infection spreading. Inclusion of cleaning focus points in vehicles If Someone Falls III: Inclusion of remaining off work pending test results. Update of reference materials:	MF
04.04.2024		 Build UK Site Operating Procedures V5 dated 04.07.2020 (Issue date adjusted to correct date) GOV.uk Guidance for specific Workplaces (Date updated and link adjusted) Isolation diagram (Deleted as link no longer live) Construction Industry Coronavirus Forum CICV Guidance Site Operating Guide (SOG) (Date & revision updated and link updated) Keep Wales Safe at Work (date adjusted) Working Safely during COVID-19 in vehicles (new addition into the reference section) Adjustment of the section header numbers in line with index Inclusion of the Longworth flow chart under section 4. If someone falls ill. Inclusion of the requirement or avoid tool sharing where possible and the need to sanitise tools Removal of out of date guidance (from the reference materials in section 1) 	
04.01.2021	1.8	 Marked up copy available on request. Page 2 and 3 Ref a) Update of version, date and link Ref b) Update of version, date and link Ref e) Reference removed 	MF/RH

04.05.2021	 Ref f) Reference and link changes from British Red Cross to HSE Guidance Ref g) Update of link Ref i) Update of date Ref k) Update of version, date and link Ref m) Update of date Ref n) Update of date and link Full review of text and content. Addition of office specific measures required. Replacement of flow chart with Build UK flow chart 4.05.2021 Marked up copy available on request. 		MF
15.06.2021	2.0	Check and update of all referenced sources. Update of Build UK flow chart Inclusion of Lateral Flow testing section Update of head office visitors section Overall review with minor amendments throughout	
		Update of reference link: i MARKED UP COPY AVAILABLE FOR REFERENCE UPON REQUEST	

2. Introduction

These exceptional circumstances continue and we must act in accordance with the latest Government advice on Coronavirus (COVID-19) at all times without compromising on other obligations and legal requirements.

The HSE is the relevant enforcing authority for Public Health England (PHE), Health Protection Scotland (HPS) guidelines and our industry. If a site or office is not consistently implementing the measures set out it may be subject to enforcement action from regulatory bodies.

Client construction sites operating during the Coronavirus (COVID-19) pandemic need to ensure we are protecting our colleagues and minimising the risk of spread of infection.

If an activity cannot be undertaken safely, following risk assessment, it should not take place. We will conduct risk assessments and regular reviews in order to be able to carry out our business activity safely and mitigate the risk of the virus spreading.

It is important to note that although the Prime Minister is addressing the nation, Scotland and Wales are implementing their own measures. We will take into consideration any additional requirements when working in Scotland or Wales in line with specific guidance. We are not undertaking any works outside of these areas.





In order to maintain successful communication of this document and associated procedures Managers will be

required to liaise with their team on any changes made and seek feedback regularly and upon any amendments at any other time. Due to the current requirements this will either be done via online means or in a COVID compliant environment.

Managers are encouraged to liaise with, and seek feedback, from their teams on carrying out business operations in a safe manner and usual working practice in line with legislative requirements, and worker concerns will be listened to and addressed appropriately.

We expect, at least, the minimum standards in line with government guidance in relation to 'hands, face and space'. With a minimum 2m distance maintained, where this is not possible then other measures to be implemented following risk assessment. We will not discourage individuals wishing to wear face coverings in instances other than those stipulated by law and host business sites.

We request than skin contact is avoided where possible, although COVID is not transmissible with skin contact, an individual touching their eyes and face after contact is possible. As standard our business activities do not require skin to skin contact.

3. Workers

Anyone who is at increased risk of severe illness from Coronavirus (COVID-19) is strongly advised to shield in line with government guidance and should be particularly stringent about following social distancing measures. We will review individual circumstances where someone is identified as clinically vulnerable by their GP or other medical professional and will work with the individual to manage their safety during the pandemic.

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Self-isolation

In the event an employee needs to self-isolate in line with government guidelines (UK or Scottish), they must inform Longworth management without delay if they;

- have any <u>symptoms of coronavirus</u>
- tested positive for coronavirus (whether lateral flow or PCR tested)
- live with someone who has symptoms or tested positive
- have someone in their support bubble with symptoms or tested positive
- you're told to self-isolate by NHS Test and Trace
- you arrive in the UK from a country with a high coronavirus risk

If, in self-isolation, the person develops symptoms they must arrange for a PCR test and liaise with their line director on when they are able to consider a return to work.

Lateral Flow Testing

Longworth requests that all employees take part in routine regular testing in line with government guidelines. This is currently twice a week via lateral flow testing. No employee will be asked to test against their will and must speak to a manager of the business if they feel this is the case or have other concerns or queries.

Where employees are participating in the testing scheme, and providing a copy of their results, Longworth will retain confidential records to aid assessment of close contact in the event of a positive test.

Where an individual tests positive with a lateral flow they must take a full PCR test to confirm positive or negative prior to returning to work. The individual must liaise with their manager throughout the process. In the event the PCR test returns a negative result the individual will be able to return to work.

4. If Someone Falls III

If a worker develops any symptoms of COVID19 while at work, they should:

- Ensure their line director is informed without delay (Remotely to avoid potential transmission)
- Return home immediately (alone, not with a colleague unless living in the same household due to isolation requirements) and not via public transport
- Avoid touching anything in their surrounding environment in the workplace and route home
- Cough or sneeze into a tissue and put it in a bag (or if they do not have tissues, cough and sneeze into the crook of their elbow) taking the waste home with them for suitable disposal or depositing in an agreed location for quarantine before removal (depending on local council requirement)
- Wear a face covering to mitigate the spread of the virus, including in isolation on location and travelling home
- On arrival at home, immediately wash all clothing and self-isolate in line with government guidelines
- Arrange for PCR testing in line with government guidelines and remain off work pending the result
- During conversations with the line manager the individual must identify persons they have been in close proximity with (less than 2m, lack of further measures such as a face covering, for 15 minutes or more)
- Management will then liaise with other employees on the action to be taken

What-To-Do-If-A-Worker-Has-COVID-19-Or-Has-To-Self-Isolate.pdf (netdna-ssl.com)



Where a Longworth employee has a confirmed case of COVID 19 we will, without delay, inform the Principal Contractor and other interested parties of this along with other relevant information. Internal sharing will only be carried out with individuals necessary i.e. HR and line managers and company directors and those assessed and identified as being in close proximity.

In any case the government has asked that employers take a pragmatic approach to requesting notes to help ease the burden placed on the NHS at the current time. As a result, Longworth will, as standard, retain copies of test result certificates received via email or text. We request subcontractors, whose results affect our business operations, to also provide copies of test results.

5. When to Travel to Work

Social distancing

Workers in the construction industry should follow the guidance on social distancing when in work, in a COVID secure workplace. Where they cannot work from home, they must follow the same principles of social distancing including travelling to and from work.

We have visiting managers, limiting travel to necessary journeys only, who are there to support, instruct and monitor the health and safety of those employees working on construction sites. Where this travel is required, a letter authorised by a senior manager will be provided in the event reasons for travel are question. E.g., being stopped by the police.

For any necessary visitors at head office, they will be required to answer a set of questions in relation to COVID and have their temperature taken on arrival. They will also be subject to the sanitising and hand washing regime of our employees for their duration of the visit with the addition of wearing a face covering when moving around our

Version 2.0 / 15.06.2021 Page **8** of **20** premises. It is the responsibility of the person they are visiting to ensure compliance with these measures is communicated, preferably ahead of time, or at least on arrival to our offices.

Visitors to head office are to be limited to essential only, this includes the following;

- Emergency services
- Training providers, where this cannot be done remotely
- Authorities for inspections etc.
- Maintenance and repair of equipment and facilities
- Deliveries and collections

Other visitors are to be approved by senior management prior to arranging the visit. This enables us to limit the number of visitors, arrange appropriate supervision and ensure we have facilities available during the pandemic.

6. Travel to Work

Wherever possible, workers should travel to site alone using their own transport. If workers have no option but to share transport:

- Journeys should be shared with the same individuals and with the minimum number of people at any one time (Unless living together in the household) with a maximum of 6 people in a vehicle
- Working Bubbles are agreed with management for employees to remain together while travelling and working to minimise potential spread. Bubbles are not to be broken without consent from senior management unless in emergency situations.



- Vehicles should only be shared with other(s) the individual is working with, minimising exposure to other people 'Work Bubble'
- Good ventilation (i.e. keeping the windows open) and facing away from each and wearing a face covering other may help to reduce the risk of transmission
- As much distance as physically possible should be maintained in the vehicle
- The vehicle should be cleaned regularly using standard cleaning products, with particular emphasis on handles and other areas where passengers may touch surfaces 'touch points'
- Vehicle sharing must be risk assessed by the responsible manager

In the event employees are unable to travel separately they are asked to consider how they will make the journey home in the event they are required to isolate.

Principal Contractors for sites should consider:

- Parking arrangements for additional vehicles
- Providing hand cleaning facilities at entrances and exits. This should be soap and water wherever possible or hand sanitiser if soap and water are not available
- Temperature checks on arrival
- Questions on arrival in terms of symptoms, travel etc.
- Isolation requirements in the event someone develops symptoms/tests positive.

Where public transport is the only option for workers, we will consider:

- Changing and staggering site hours to reduce congestion on public transport
- Avoid using public transport during peak times (05:45 7:30 and 16:00 17:30)
- Face coverings are compulsory are public transport by law

It is not anticipated our employees will be using public transport due to their requirement for tools and travel etc. on construction sites.

Managers will look to retain records of 'bubbles' for their teams on a 21 day period in line with NHS advice.

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Seating arrangements to maximise distance between workers



Fig. 1 Government Guidance

Fig 2 Construction Industry Coronavirus Forum Guidance

Recommended maximum road vehicle seating arrangements				
No. of seats	Max no. of occupants	Seating arrangement		
2	1	1 driver		
3	2	1 in the driving seat 1 in the far passenger seat		
5	2	1 in the driving seat 1 in the far passenger seat		

Fig 3. Construction Industry Coronavirus Forum Guidance



Contact points within a vehicle

Fig 4. Construction Industry Coronavirus Forum Guidance

7. Site Access and Egress Points

- Longworth has stopped all non-essential visitors to site. Essential site visitors include operatives on site, supervision, visiting managers and health and safety inspections, process inspections by manufacturers in relation to warranties etc. where these remain available
- We request Principal Contractors consider introducing staggered start and finish times to reduce congestion and contact at all times
- We request Principal Contractors plan site access and egress points to enable social distancing Longworth employees will work in line with these measures as provided and must raise concerns where necessary.
- Maintain a social distance at all times. If there is a delay/queue to get onto site (including from those travelling together in one vehicle) consider earlier/later start/finish times.
- Longworth will work in line with measures in place, to ensure social distance is maintained



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- We request that Principal Contractors remove or disable entry systems that require skin contact (e.g. fingerprint scanners) unless they are cleaned between each individual use the facilities are available to do this and this is demonstrable.
- Where operatives are required to physically sign in, they are asked to use their own pen to prevent potential cross contamination and to maintain a social distance when signing in. If this is not possible then sanitising between uses is required.
- We require all workers to wash their hands for the recommended 20 seconds using soap and water when entering and leaving the site using hot running water in line with the HSE guidance on welfare facilities. Where this is not possible sanitiser must be made available and used before proceeding into site.
- Operatives will, where possible, avoid access to the on-site office, meeting rooms etc. unless access is absolutely necessary. This includes briefings being carried out outdoors where possible.
- Longworth ask the Principal Contractor to reduce the number of people in attendance at site inductions and consider holding them outdoors wherever possible
- Where loading and offloading arrangements on site will allow it, our drivers will remain in their vehicles. Where drivers are required to exit their vehicle, they should wash or sanitise their hands before handling any materials
- Operatives are asked to remain on site until the work for the day is finished and to avoid visiting the local area and shops e.g. during lunch breaks
- Operatives and visitors are required to work in line with site start and finish times on site, where these have been agreed to stagger to prevent congestion.

For employees accessing head office, it is recommended that start and finish times are staggered to avoid potential grouping of individuals. This is to be agreed with individual line managers beforehand.

- Doors throughout the building will remain open during operational hours to prevent the need for contact. Except in the case of required fire doors in line with HSE guidance
- Hand sanitiser is available prior to entering the building and on signing in as well as throughout the building
- Contactless temperature readings are compulsory for anyone entering the building on signing in
- A set of questions in relation to symptoms, cleaning work station, hands etc. is required to be answered on each initial sign in
- Regular check points for washing hands are noted at the signing in area for employees to confirm hands have been washed throughout the day.
- Sanitiser and wipes are made available to all employees at their desk and their use is requested prior to starting work
- Spot checks by directors are carried out on a regular basis to ensure compliance and conversations held with individuals

Any visitor or employee concerns should be addressed with line managers in the first instance.

Anyone working on behalf of Longworth is required to clean their workstation on arrival, whether office based or site based. All key contact areas must be cleaned with a cleaner or sanitiser before starting work. Our Directors will be carrying out spot checks.

8. Hand Washing

We will:

- Encourage regular breaks to wash hands, individuals are encouraged to hand wash in line with NHS guidance regularly for at least 20 seconds with soap and water.
- Ensure adequate supplies of soap and fresh water are readily available and kept topped up at all times
- Ensure disposable or powered air hand drying facilities are put in place
- Provide hand sanitiser and antibacterial wipes where hand washing facilities are unavailable i.e. at the work face
- Request that the Principal Contractor regularly clean the facilities for use by our operatives and maintain the facilities under our control
- Provide suitable and sufficient rubbish bins for hand towels with regular removal and disposal.

For head office use, hand sanitiser is available at many locations throughout the building. Individuals are requested to use it on entrance to the building and wash their hands prior to starting work or touching any equipment. Regular cleaning of hands is requested and facilities provided throughout the day.

We also request, where possible, tools and equipment are not shared. Where this is not possible, regular cleaning of the equipment and hands is required to minimise potential transmission of the virus.

Hand-washing technique with soap and water



9. Toilet Facilities



• We request that the Principal Contractor restrict the number of people using toilet facilities at any one time and use signage, such as floor markings, to ensure social distance is maintained between people when queuing. Where possible Longworth operatives will avoid queuing at welfare facilities

Wash or sanitise hands before and after using the facilities

• We request that the cleaning regimes for toilet facilities, particularly door handles, locks and the toilet flush, are emphasised during COVID 19 by the Principal Contractor

• Portable toilets should be avoided wherever possible, but where in use these should be cleaned and emptied more frequently and cleaning facilities should be available throughout

• Provide suitable and sufficient rubbish bins for hand towels with regular removal and disposal.

Anyone working on behalf of Longworth as requested to ensure social distancing can be maintained when using facilities.

NHS

Office facilities are available for restricted access, including our workshop employees. Where ventilation is not possible it is requested that only one person per facilities where a 2m distance is unable to be met.

10. Canteens, Rest Areas and Lunch Breaks

Longworth operatives are requested to bring their own food to site/office and a re-usable bottle or bottled water for the duration of the day's works. All employees and subcontractors for Longworth are asked to remain on site for the day and avoid going to local shops and areas (e.g. lunchtime break)

- In the event there is a canteen on site the canteen should follow measures put in place by the principal contractor and any providers of such facilities
- The capacity of each canteen or rest area should be clearly identified at the entry to each facility, and where necessary attendants provided to supervise compliance with social distancing measures
- Break times should be staggered to reduce congestion and contact at all times
- Drinking water should be provided with enhanced cleaning measures of the tap mechanism introduced
- Frequently clean surfaces that are touched regularly, using standard cleaning products e.g. kettles, refrigerators, microwaves and facilities available for the individual to clean down before and after use where possible
- Hand cleaning facilities or hand sanitiser should be available at the entrance to any room where people eat and should be used by workers when entering and leaving the area
- Social distance should be maintained between users, wherever possible, if it is not possible to maintain this, Longworth operatives are asked to review their use of the welfare facilities e.g. change times to avoid congestion
- All rubbish should be put straight in the bin by operatives
- Tables should be cleaned between each use; we strongly advise Longworth operatives clean the table before use using appropriate cleaning equipment (either made available on site or utilising anti bac wipes provided)
- Crockery, eating utensils, cups etc. should preferably be brought from home or be disposable if provided on site. Hot water and soap to be provided to facilitate cleaning measures on site
- Payments should be taken by contactless card wherever possible
- We request that the catering staff maintain social distancing and hygiene guidance to protect our employees

For office employees we request individuals, when in the office, eat lunch at their desk space during COVID 19. All office employees are requested to bring their lunch into the workplace and stagger lunch breaks to maintain the social distancing guidance when using the facilities. Where possible using off site facilities is kept to a minimum to prevent unnecessary travel.



11. Changing Facilities, Showers and Drying Rooms



Where these facilities are provided on site:

- Longworth operatives will use these facilities in line with the onsite requirements, including cleaning and social distancing and ask the Principal Contractors consider:
 - increasing the number or size of facilities available on site if possible (based on the number of men on site)
 - Based on the size of each facility, determine how many people can use it at any one time to maintain a social distance
 - Restrict the number of people using these facilities at any one time and to prioritise wet and outdoor trades
 - Introduce staggered start and finish times to reduce congestion and contact at all times
 - Introduce enhanced cleaning of all facilities throughout the day and at the end of each day
 - Provide suitable and sufficient rubbish bins in these areas with regular removal and disposal.
- Operatives are requested to take their PPE and work clothing home on a daily basis to clean this immediately upon arrival at home and to avoid leaving clothing and equipment in the facilities on a longer term basis.

12. Work Planning to Avoid Close Working

Where it is not possible to follow the social distancing guidelines in full in relation to a particular activity, you should consider whether that activity needs to continue for the site to continue to operate, and, if so, take all the mitigating actions possible to reduce the risk of transmission. This should be done in consultation with workers and managers.

Sites and work need to be planned and organised to avoid crowding and minimise the risk of spread of infection by following official guidance and the advice within CLC Site Operating Procedures.

We will remind our employees, bona fide subcontractors and labour only subcontractors (e.g. at daily briefings and toolbox talks) of the specific control measures necessary to protect them, their colleagues, families and the UK population. This will be reviewed on a regular basis and any concerns reported to the relevant managers for action.

When booking a meeting room at head office there are specific booking terms that are sent to the chair/room booker. These stipulate step by step requirements on the booking and use of a meeting room at head office. Including but not limited to;

- Limiting the number of people required to physically attend the meeting
- Implementing other control measures such as opening windows
- Cleaning the area before and after use

Face Fit Testing

A specific risk assessment has been carried out for conducting face fit testing during COVID19. Face fit testing is only required in the event RPE is required under risk assessment for the work to be carried out and to enable a first aider to give first aid.

RPE is not required for our day-to-day activities in relation to COVID therefore generally face coverings will be sufficient where necessary.

Hierarchy of Controls

If you are not able to work whilst maintaining social distance, you should consider whether the activity should continue and, if so, risk assess it using the hierarchy of controls below and against any sector-specific guidance. Speak to your manager without delay.

Where any individuals are working, travelling and living together, this will be identified with the Principal Contractor to avoid any confusion and concern and any identification measures are agreed on a site-specific basis. E.g. hard hart stickers or arm bands

	- Workers who are unwell with symptoms of Coronavirus (COVID-19) should not travel to or attend
	the workplace
	- Rearrange tasks to enable them to be done by one person, or by maintaining social distancing
	measures
	- Avoid skin to skin and face to face contact at all times
	- Stairs should be used in preference to lifts or hoists and consider one ways systems (taking into
	consideration other risks including manual handling).
Eliminate	- Consider alternative or additional mechanical aids to reduce worker interface
	Site Meetings
	- Only absolutely necessary meeting participants should attend
	- Attendees should be socially distant each other
	- Rooms should be well ventilated / windows opened to allow fresh air circulation
	- Consider holding meetings in open areas where possible – this is a preference
	- Where the social distancing measures cannot be applied:
	- Minimise the frequency and time workers are under the socially distant requirement of each
	other
	- Minimise the number of workers involved in these tasks
	- Workers should work side by side, or facing away from each other, rather than face to face
	- Lower the worker capacity of lifts and hoists to reduce congestion and contact at all times
Reduce	- Regularly clean common touchpoints, doors, buttons, handles, vehicle cabs, tools, equipment etc. Increase ventilation in enclosed spaces
	- Workers should wash their hands before and after using any equipment and more often while
	working in close proximity
	- Where working in close proximity, the use of a face covering to protect others from a potentially
	asymptomatic person will not be discouraged
L	

	Note: RPE is to be used for the required works presenting a risk, the government has determined
	face coverings to be sufficient to protect others from asymptomatic people only, not to protect an
	individual from contaminating COVID19 from others.
	Keep groups of workers that have to work less than the social distance requirement:
	- Together in teams e.g. (do not change workers within teams)
	- The team is to be as small as possible
	- Away from other workers where possible
	- Working side by side is preferable over face to face working
Isolate	- Regularly clean common touchpoints, doors, buttons, handles, vehicle cabs, tools, equipment
	etc. Increase ventilation in enclosed spaces
	- Workers should wash their hands before and after using any equipment and more often while
	working in close proximity
	- Where working in close proximity, the use of a face covering to protect others from a potentially
	asymptomatic person will not be discouraged
	Where face to face working is essential to carry out a task when working less than the social
	distance requirements:
	- Keep this to 15 minutes or less where possible
	- Consider introducing an enhanced authorisation process for these activities e.g. permit to work.
	- Provide additional supervision to monitor and manage compliance (at a safe distance)
Control	- Regularly clean common touchpoints, doors, buttons, handles, vehicle cabs, tools, equipment
	etc. Increase ventilation in enclosed spaces
	- Workers should wash their hands before and after using any equipment and more often while
	working in close proximity
	- Where working in close proximity, the use of a face covering to protect others from a potentially
	asymptomatic person will not be discouraged
	Sites should not use RPE for Coronavirus (COVID-19) where the social distancing guidelines are
	met.
	- Where it is not possible to maintain social distance, each activity should be risk assessed using
	the hierarchy of controls and against any sector-specific guidance, mindful that in line with guidance in reference document M, RPE is to be used where required for the task where other
	hazards are presented e.g. concrete dust. Face coverings can be used to prevent the potential
	spread from an individual who may be asymptomatic to protect others.
	- Re-usable PPE should be thoroughly cleaned after use and not shared between workers
PPE	- Single use PPE should be disposed properly of so that it cannot be reused
	single use in E should be disposed property of so that it cannot be reased
	Note: Individuals with COVID 19 symptoms are asked to stay away from the work area and
	colleagues, therefore PPE will not be a control measure to prevent potential spread in these
	instances.
	In line with CLC guidance we do not encourage the use of PPE against COVID outside a clinical
	setting or when someone responding to first aid is a confirmed or suspected case.
	The measures necessary to minimise the risk of spread of infection rely on everyone in the industry
	taking responsibility for their actions and behaviours.
	We encourage an open and collaborative approach between workers and employers on site where
	any issues can be openly discussed and addressed. Where rules are not being followed by
Data 1	employees this can lead to appropriate action being taken in line with company policy.
Behaviours	Departing of notontial COVID10 pages is story allowed used to d
	Reporting of potential COVID19 cases is strongly requested.
	The wearing of face coverings will not be discouraged in order to protect others from an
	asymptomatic individual working on site. It should be noted the individual will be protecting others
	and not themselves from potentially contracting COVID19.
	1

We encourage conversations to be taken away from noisier environments that may prompt louder speaking or shouting. This includes radios, plant on site etc. to minimise the potential for transmission.

13. First Aid and Emergency Service Response

The primary responsibility is to preserve life and first aid should be administered if required and until the emergency services attend*.

- When planning site activities, the provision of adequate first aid resources must be agreed between the relevant parties on site (i.e. Principal Contractor and Longworth Manager)
- Emergency plans including contact details should be kept up to date and any changes communicated
- Consideration must also be given to potential delays in emergency services response, due to the current pressure on resources
- Consider preventing or rescheduling high-risk work or providing additional competent first aid or trauma resources.

*First aid will be given by chest compression only. First aiders will not be asked to provide mouth to mouth resuscitation. Where physical contact is required, it will be done so in line with guidelines, including:

- Hand washing with soap and water or sanitiser before administering first aid
- Anyone presenting symptoms should be treated as a suspected case and the appropriate controls put in place
- Where possible move to an isolated area to administer first aid
- Minimum number of people present, as required to administer first aid
- Disposable gloves (Nitrile or Latex) to be disposed of immediately after use
- FFP3 or FFP2 Masks (with first aiders face fit tested for their use) to be cleaned/disposed of immediately
- Disposable plastic aprons
- Enclosed eye protection (e.g. goggles)
- Do not listen or closely watch for breath, if CPR is potentially required then chest compressions are to be started
- Disinfect the area immediately and dispose of cleaning products with disposable PPE, double bagged and quarantined prior to disposal
- Hands washed with soap and water or sanitiser post treatment and clean up

First Aiders will be provided with a kit and all relevant PPE in the event they will need to administer first aid.

14. Cleaning

Enhanced cleaning procedures should be in place across the site, particularly in communal areas and at touch points including:

- Taps and washing facilities
- Toilet flush and seats
- Door handles and push plates
- Hand rails on staircases and corridorsLift and hoist controls
- Machinery and equipment controls
- All areas used for eating must be thoroughly cleaned at the end of each break and shift, including chairs, door handles, vending machines and payment devices.
- Telephone equipment
- Key boards, photocopiers and other office equipment
- Rubbish collection and storage points should be increased and emptied regularly throughout and at the end of each day.



Version 2.0 / 15.06.2021 Page **17** of **20** Wipes, sanitisers and cleaning products are made available to employees and they are responsible for cleaning their own work station prior to starting work each day.

15. Responsibilities

Individual responsibilities in line with health and safety remain in line with our SHEQ Manual with additional responsibilities during the COVID 19 pandemic as highlighted below:

Managing Director

- To sign the government pledge in relation to COVID19 management in the business
- Responsibilities as detailed in Directors below

Directors

- Lead by example in compliance with government and industry guidelines
- Remain up to date with COVID 19 throughout the pandemic via reputable sources (listed earlier in document)
- Understand and translate government guidelines into business activity
- Provide information and support on business activity in relation to COVID 19 to all employees
- Liaise with interested parties, such as insurance, regulatory bodies etc. on measures in place
- Direct Managers in carrying out their duties and providing appropriate information company wide
- Ensure teams are briefed and kept up to date with requirements

Managers

- Ensure those employees they are responsible for understand the measures put in place by the company
- Monitor the effectiveness of those measures with employees
- Provide relevant information to teams on developments with COVID 19
- Ensure RAMS are in place for safely carrying out the work, in line with legislation and COVID 19 measures set out by the government and other points of reference detailed previously
- Take appropriate action where control measures are not implemented or being followed
- Ensure teams are briefed and kept up to date with requirements

SHEQ

- Remain up to date with COVID 19 throughout the pandemic via reference channels as detailed previously
- Develop policy and procedure with directors in relation to COVID 19
- Audit legal compliance throughout the business
- Audit compliance with the government guidelines and other references previously detailed
- Liaise with employees on a regular basis in relation to control measures and employee confidence in such

Supervisors

- Ensure those employees they are responsible for understand the measures put in place by the company
- Ensure those under supervision are complying with the measures put in place
- Communicate site specific requirements and RAMS during daily briefings before starting work for the day on site
- Comply with host company rules in relation to health and safety and COVID 19

All Employees

- Comply with measures put in place
- Report any concerns without delay
- Act in accordance with government guidelines

16. Risk Assessment

For a copy Longworth's companywide COVID risk assessment see Appendix 1.

17. COVID Compliance Officer (Currently Scotland Specific Requirement Only)

In line with Scottish guidance face coverings must be worn indoors in communal areas and spaces such as corridors.

The role of a COVID-19 Compliance Officer is to monitor the site activities to ensure physical distancing and hygiene rules are being maintained to protect health and reduce the spread of the COVID-19 virus.

- These key personnel should be clearly identifiable on-site with a distinguishable high-vis vest with COVID-19 Compliance Officer written on it, similar to the illustration provided.
- The person undertaking the role must receive training in what the role will entail.
- Ensuring compliance to the physical distancing rule and good hygiene is not the sole responsibility of the COVID-19 Compliance Officer.
- Their role is supported by all site management and workers.
- Site management must communicate to all on-site details of the appointed COVID-19 Compliance Officer(s).
- A COVID-19 Compliance Officer must not put themselves at risk while carrying out their duties.
- COVID-19 Compliance Officers must have a structure or framework to follow within the organisation to be
 effective in preventing the spread of COVID-19. This structure must be regularly audited and managed to
 ensure it works and protects all on-site. Failure to take it seriously could result in an outbreak of COVID on
 site.

Proactive day-to-day duties of a COVID-19 Compliance Officer

- Ensure personnel on-site complete relevant COVID-19 questionnaires/declarations.
- Being a constant on-site presence to monitor compliance with physical distancing between all personnel onsite (with the exception of planned close working). In instances where there is non-conformance with physical distancing, the COVID-19 Compliance Officer is to intervene.
- Maintain a log of regular monitoring of COVID-19 controls on-site, completing inspection checklist.
- Ensure there is sufficient up to date signage erected onsite to educate all personnel about the COVID-19 controls on-site.
- At all times promote and coach good hygiene practices to all personnel on-site.
- Ensure regular cleaning of welfare facilities, handrails, door handles, etc. is undertaken. Ensure hand wash liquid/soap and hand sanitisers are replenished as required.
- Check hot water and hand drying facilities are available on-site.
- Make representations to site management with regards to any COVID-19 concerns raised by site personnel to the COVID-19 Compliance Officer.
- Ensure site personnel are adhering to staggered break time schedules and limiting numbers in canteens, drying rooms, and smoking areas cognisant of the physical distancing guideline.
- Ensure site personnel leaving site at designated breaks remove their site PPE and continue to adhere to physical distancing guidelines.
- Report any areas of non-compliance to site management and ensure these are addressed.
- Consider provision of additional controls for exceptional circumstances.
- Keep up to date on Scottish Government guidelines.

Reactive COVID-19 Compliance Officer duties

- While the main role of the COVID-19 Compliance Officer is to prevent the spread of COVID-19 on-site, there is the potential situation where an individual on-site may experience COVID-19 symptoms and where the COVID-19 Compliance Officer needs to react. In a reactive position, their responsibilities include:
- Informing site management if there is a confirmed case or if they have been made aware of an individual with COVID-19 symptoms.
- Isolating an individual with symptoms in an isolation room/segregated area away from other personnel.
- Following site protocol for individuals with COVID-19 symptoms. (I.e. send home, inform them to contact prevention).
- Assisting in contact tracing should there be a confirmed case of COVID-19.

All Employees

- Comply with any measures put in place by the company and other workplaces reported to i.e. construction sites
- Comply with government legislation in personal life and during times of travelling to work etc.
- Report any suspected cases of COVID 19 to the business
- Report any concerns to their manager in relation to health and safety during the pandemic

Where any of the above criteria are not met it may be necessary to remove Longworth operatives from site to ensure their health and safety can be protected at this time.

We will be reviewing site conditions on, at least, a weekly basis with the operatives on site to ensure site conditions are as those reflected in discussions with management and that operatives are happy with their workplace and feel safe to continue working. Action will be taken internally and any feedback will be given to the Principal Contractor where necessary.

Please contact your line manager or a director in relation to any queries or concerns regarding this document or working conditions.

Longworth office number: 0845 634 1370



Appendix 1. COVID Risk Assessment – Company Wide (Review 15th June 2021)

To be read in conjunction with the most recent Longworth Site Operating Procedures.

Hazard(s)	Who might be harmed and how?	Controls in Place	Further action to be taken	By who	When By
		High traffic areas identified and numbers limited in those areas. Kitchen numbers limited to 3no people at any one time.	Monitoring of the facilities by administrative support to ensure stocks of cleaner/antibacterial wipes is sufficient.	Admin	Ongoing
		Signage in place with limited numbers and requirement to wash hands before use of facilities.	Maintenance of signage in place	Admin	Ongoing
	'ID in Contractors	Meeting guidance issued in relation to COVID control measures (Issued with room booking).	Senior manager present at meetings to remind attendees of the requirements.	Senior Managers	Ongoing
Potential to contract or spread COVID in high traffic areas and		 Limit numbers in meetings to those required Anyone who can attend via remote 	Where requirements are not met, line manager to speak to individuals.	Senior Managers	Ongoing
shared facilities.		 means should do so Clean the space before and after using cleaning products/antibacterial wipes Clean hands before and after attending meeting Clean down any touch points If social distancing cannot be met then other measures are to be implemented including face coverings, opening windows and doors. 	Review floor markings in line with 2m social distancing requirements.	Senior Managers	Ongoing



Hazard(s)	Who might be harmed and how?	Controls in Place	Further action to be taken	By who	When By
		Signage reminding of social distancing requirement throughout the building.			
		Floor markings in place in open plan office.			
		Restrict 'hot desking' and carry out cleaning before and after use with antibacterial/cleaning agents.			
		Employees encouraged to speak up when they see non-compliance.			
		Signage to restrict chairs in use in meeting rooms to enable distancing.			
		Video calls to take place at desks where possible with equipment provided to minimise traffic movement.			
		Vehicle sharing to be avoided where possible. Where vehicle sharing is essential cleaning is to be carried out at key points including (but not limited to) using antibacterial	Regular company vehicle audits carried out to ensure stock of wipes and sanitiser is sufficient and vehicles are maintained in a clean condition.	SHEQ Advisor	Ongoing
Potential to contract or spread COVID by sharing vehicles	Employees	wipes/cleaning products - Internal and external door handles - Seatbelt clasps	Work to be planned in order to avoid vehicle sharing where possible.	Senior Managers	Ongoing
		 Centre console Dashboard Steering wheel Seats 	Monitoring of 'work bubbles' by management.	Senior Managers	Immediately and Ongoing



Hazard(s)	Who might be harmed and how?	Controls in Place	Further action to be taken	By who	When By
		 Where single occupancy is not possible, limit the number of people in the car and emphasise distance e.g. driver and passenger to rear passenger side of vehicle. Keep well ventilated. Wear face covering. Clean hands/sanitise before entering and exiting the vehicle. Maintain a 'bubble' when travelling with others and do not break the bubble without senior management involvement. Identify individuals who are living together or 	Ongoing monitoring of measures being put in place where required.	Senior Managers	Ongoing
		accommodation sharing for work reasons to maintain bubbles. Employees empowered to speak up when they see non-compliance.			
		Windows and doors to remain open where possible, if only for a limited period to allow ventilation.	Workshop Manager to open selected windows and doors on arrival in the morning to ventilate building.	Workshop Manager	Immediately and ongoing
Potential to contract or spread COVID through lack of/limited	Employees Contractors	Avoid keeping doors closed unnecessarily (except in the instances of meetings, then keep a window open).	Review the potential to relax dress code to accommodate potential changes in temperature where required.	Senior Managers	Ongoing
ventilation	Visitors	Limit the number of individuals in one place that has limited ventilation. Employees empowered to speak up when they see non-compliance.	-		



Hazard(s)	Who might be harmed and how?	Controls in Place	Further action to be taken	By who	When By
Potential to contract or spread COVID through not washing/sanitising hands	Employees Contractors Visitors	Signage on limited locations in place. - Archive rooms - Storage rooms - SHEQ Office - Workshop Canteen Hand washing facilities are provided by Longworth and our host company (i.e. principal contractors). Sanitiser is provided to all employees on a regular basis. Sanitiser is available at various points throughout the office (internally and externally) and levels maintained. Signage to remind individuals to wash hands on entry to the building. Signing in record has 4 check points throughout the day when hands have been washed.	Sanitiser and wipe levels to be checked by administrative support to ensure they are sufficient. Director spot checks to be carried out on measures in place and talk to individuals not complying. Ongoing checks to be carried out on sanitiser levels around the building.	Admin Directors Workshop Manager	Immediately and ongoing Immediately and ongoing Ongoing
		Employees empowered to speak up when they see non-compliance.			
Potential to contract or spread COVID through not cleaning	Employees Contractors	Meeting guidance issued in relation to COVID control measures (Issued with room booking). - Limit numbers in meetings to those	Directors carrying out spot checks and taking appropriate action where necessary for non-conformance.	Directors	Ongoing
effectively	Visitors	required		Admin	Ongoing



Hazard(s)	Who might be harmed and how?	Controls in Place	Further action to be taken	By who	When By
		 Anyone who can attend via remote means should do so Clean the space before and after using cleaning products/antibacterial wipes Clean hands before and after attending meeting Clean down any touch points If social distancing cannot be met then other measures are to be implemented including face coverings, opening windows and doors. On arrival to work area a full clean down of the work station must be carried out on a daily basis. Contract cleaner appointed to clean office on a daily basis and to focus on high traffic touch points during clean. Employees empowered to speak up when they see non-compliance. 	Administrative support to regularly check the levels of sanitiser, cleaner and antibacterial wipes for all employees.		
Anxiety and other mental health issues during COVID pandemic	Employees	Regular contact from line manager in relation to wellbeing during the pandemic. Clear signposting as to who to speak to within the organisation that can signpost the individual to professional services.	Regular check in with employees on wellbeing throughout pandemic.	Line Managers	Ongoing



Hazard(s)	Who might be harmed and how?	Controls in Place	Further action to be taken	By who	When By
		Regular information provided on professional services available to support wellbeing during the pandemic.			
		Consultation with employees and discussing any concerns.			
		Review workload regularly, ensure employees are taking breaks during the day and agree working hours.			
		Signposting to professional services to help during the pandemic.			
		Signage in place throughout and information and guidance provided on maintaining a 2m social distance or 1m + other measures if 2m is not possible.	Directors carrying out spot checks and taking appropriate action where necessary for non- conformance.	Directors	Ongoing
Potential to contract	Employees	Changed layout of the open plan office to reduce face to face working on 'pods' to side to side working.			
or spread COVID by not social distancing	Contractors Visitors	Restricted numbers in heavy traffic areas identified with signage.			
		Markers on the open plan office to promote distance.			
		Checks on signing in to confirm individuals will maintain social distance.			



Hazard(s)	Who might be harmed and how?	Controls in Place	Further action to be taken	By who	When By
		Employees empowered to speak up when			
		distancing is not happening in practice. Identify vulnerable workers in consultation with employees.			
Increased risk of	Employees	Carry out discussions and agree working methods with the individual and line manager.			
infection to	Contractors	Any concerns to be raised with vulnerable			
vulnerable workers	Visitors	individual's line manager.			
		Line managers to speak to individuals on			
		their circumstances to establish if they are			
		vulnerable workers or are living with someone shielding.			
		Stock of PPE available as standard.	Ongoing review	Managers	Ongoing
Exposure to workplace hazards through lack of availability of PPE	Employees Visitors	Stock of PPE reviewed on a regular basis by administrative support. Monitoring of the issue of PPE and the requirements.			
		Activity specific risk assessments to be carried out by trained and competent individuals to identify the need for PPE.			
Spreading COVID by	Employees	Employees are made aware of the			
attending work		requirement to isolate in line with			
symptomatic or	Contractors	government guidelines.			
positive or living with/exposed to	Visitors	- you have any <u>symptoms of</u>			
with/exposed to	VISILUIS	<u>coronavirus</u> (a high temperature, a			



Hazard(s)	Who might be harmed and how?	Controls in Place	Further action to be taken	By who	When By
someone		new, continuous cough or a loss or			
symptomatic or		change to your sense of smell or			
positive.		taste)			
		 you've tested positive for coronavirus 			
		 someone you live with has symptoms 			
		or tested positive			
		 someone in your support bubble has 			
		symptoms and you've been in close			
		contact with them since their			
		symptoms started or during the 48			
		hours before they started			
		 someone in your support bubble 			
		tested positive and you've been in			
		close contact with them since they			
		had the test or in the 48 hours before			
		their test			
		 you've been told you've been in 			
		contact with someone who tested			
		positive – <u>find out what to do if</u>			
		you're told to self-isolate by NHS Test			
		and Trace or the NHS COVID-19 app			
		 you arrive in the UK from a country 			
		with a high coronavirus risk –			
		see GOV.UK: how to self-isolate			
		when you travel to the UK			
		If someone is already in work and potentially			
		identified as positive, potential positive or			
		exposed, send home by senior manager and			
		take further action.			
		Ongoing asymptomatic testing of employees.			



Hazard(s)	Who might be harmed and how?	Controls in Place	Further action to be taken	By who	When By
Potential exposure to COVID through emergency situation	Employees Contractors Visitors	 First Aid Wash hands before administering first aid with soap and water/antibacterial sanitiser. Move to an isolated area where possible. Keep numbers present to a minimum. Wear PPE (Face Fit Test, gloves, goggles) Do not give mouth to mouth, give chest compressions only if CPR is required. Responsibly dispose/clean of PPE following event First Aiders issued with the first aid during COVID risk assessment. Evacuation Constant prompts from fire marshals on the need to remain socially distance or wear face coverings during evacuation and register Avoid touching surfaces where possible Use sanitiser when returning to building First Aid during COVID risk assessment to be issued to first aiders. 			



Hazard(s)	Who might be harmed and how?	Controls in Place	Further action to be taken	By who	When By
usual standards. Fire marshals to be brief		Regular fire drill to be carried out in line with usual standards.			
		Fire marshals to be briefed on responsibilities on evacuation during COVID.			
		Establish first aiders and who requires RPE face fit testing.			
		Any travel is to be in line with government guidelines.	Annual leave requests reviewed by reporting managers in consideration with any isolation requirements to be maintained.	Senior Managers	Ongoing
Potential to		Isolation requirements will be maintained where outlined by the Foreign,			
Contract/pass COVID through foreign travel	Employees exposed to COVID	Commonwealth and Development Office (FCDO).			
		There is no business requirement for employees to travel outside of the UK for work purposes.			



COVID Risk Assessment – Company Wide (Review 23rd February 2021)

To be read in conjunction with the most recent Longworth Site Operating Procedures.

Employee confirmation of receipt and understanding of the COVID risk assessment:

Employee Name

Employee Signature

Manager Name

Manager Signature

Date



First Aid Risk Assessment – Company Wide

Carried Out By	Melissa Fazackerley	Date	04.06.18	Revision Date	12 months or changes
Number of Freedom			Marian Taska		·
Number of Employe	es		Major Tasks		
34no Office Staff			Driving		
=	ng and management)		Forklift Truck		
5no Workshop Staff			Use of Machinery		
1no Driver			Manual Handling		
			Administration activities		
			Site Management activit	ies	
			Work at height		
Use of machinery – e Manual Handling – n Hot works – burns Use of power tools – Outdoor working – s	rty damage, personal injury, Use of LF entrapment, amputation, entangleme nusculoskeletal injury, lost time - Electrical injury e.g., burns, slips trips sunburn, heat stroke, cold and fever, e PPE to be worn by first aider and in th	nt s and falls exhaustion	eded this is to be by chest co	mpressions only (no mouth	to mouth).
			- 1		
Appointed Persons			First Aid Equipment Ava	ilable	
Stephen Barnett			First Aid boxes located in	n the workshop and in the n	nain office.
Paris Lee			Drivers have car first aid	kits in the vehicles.	
Andy Decmanda			Etwast a tal a waite a second contails D	DC in the event of first aid a	

	Drivers have cal first ald kits in the vehicles.
Andy Desmonde	First aiders issued with PPE in the event of first aid during COVID19 pandemic
Lee Smith	
Michael Barnett	
Site specific contacts noted in induction on client sites	

Reviews						
Name	Melissa Fazackerley	Melissa Fazackerley	Zachary Atkinson	Melissa Fazackerley	Melissa Fazackerley	
Date	04.06.18	28.06.19	23/01/2020	15.10.2020	15.06.2021	